

# Bridging Component of

SITHFAB009A

## Provide responsible service of alcohol (RSA)

QLD OLGR Approved Online Course



## Why sit in a classroom all day when you can study online?

### Recognition of previous study

etrainu and the Queensland Office of Liquor and Gaming Regulation (OLGR) now provide Recognition of Prior Learning (RPL) in the 'OLGR approved RSA course' by recognising a valid "Statement of Attainment" received by an individual for the unit SITHFAB009A Provide responsible service of alcohol issued in any other state or territory as entry into the QLD RSA 'Bridging Component'.

### Is this course approved by the Queensland Office of Liquor Gaming and Regulation (OLGR)?

YES! If you work in Queensland then this is the course you must complete.

### New Mandatory training requirements for the Queensland Hospitality Industry

From 1 October 2010, it is mandatory for certain people involved in Queensland's hospitality industry to have a current RSA course certificate.

### Study your training course at your own pace, you can even study in your own time, 24/7!

- Access your training 24/7 anytime, anywhere
- Flexible, self-paced learning
- Easy interactive website
- Interesting relevant course content
- Access to one-on-one trainer support by phone or email
- No need to travel or attend a classroom training session—this can be done in the comfort of your own home

# QUEENSLAND OLGR APPROVED 'Bridging Component' SITHFAB009A Provide responsible service of alcohol

## The Queensland OLGR Approved SITHFAB009A Provide responsible service of alcohol program

has been developed under the direction of the Queensland Office of Liquor Gaming and Regulation (OLGR), and is part of the SIT07 Tourism, Hospitality and Events training package. The unit is nationally accredited and meets the requirements of the VET Quality Framework.

Successful participants will receive a Queensland OLGR Approved RSA Certificate.

### What will you learn?

#### This unit of competency teaches you how to:

- Identify customers to whom service should be refused.
- Prepare and serve alcoholic beverages responsibly.
- Assist customers to drink within appropriate limits.
- Assist alcohol affected customers.

### What will you be assessed on?

#### You will be assessed on the following knowledge and skills in this unit:

- Alcohol and the law
- Legal responsibilities
- Underage drinking
- Alcohol effects and concerns
- Alcohol facts
- Fines and signs
- Refusing service
- Duty of care

Participants completing this Queensland OLGR Approved RSA 'Bridging Component' must submit a certified copy of their statement of attainment for the unit 'SITHFAB009A Provide responsible service of alcohol' received from any other state/territory of Australia.

## Common hospitality occupations

### Some common occupations for workers in the hospitality industry who may be involved with liquor services are:

- Bus Person/Bussy
- Cellar Hand
- Food and Beverage / Bar / Bottle shop / Cocktail Bar Attendant
- Host / Hostess
- Sommelier (wine steward)
- Room Service Staff
- Glass Collectors
- Crowd Controller

The information provided in the course will help you understand your employers role in complying with the legislation and your role and responsibilities when serving drinks containing alcohol to patrons.

This course is designed for those who already hold an interstate RSA certificate from within the last 3 years. A certified copy of this certificate is required if enrolling into the RSA bridging course. RSA is **mandatory** for staff members that serve or supply alcohol in Queensland.

## State Specific Training

Individuals receiving the Queensland OLGR Approved RSA Certificate upon completion of this program must note that it is only relevant to individuals working within Queensland.

\*Information provided is correct at time of printing and subject to change without prior notice.

### Want more information?

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