

SITHFAB009A

# Provide Responsible Service of Alcohol (RSA)

QLD OLGR Approved online training



## Why sit in a classroom all day when you can study online?

**etrainu's Queensland OLGR Approved Provide Responsible Service of Alcohol course is available online, at your own pace, in your own time, 24/7!**

**It is a mandatory requirement within Queensland that all persons providing, serving or selling alcohol complete this course.**

Access your training 24/7 anytime, anywhere.

Flexible, self-paced learning.

Easy interactive website.

Interesting relevant course content.

Access to one-on-one trainer support by phone or email.

No need to travel or attend a classroom training session - this can be done in the comfort of your own home.

# QUEENSLAND OLGR APPROVED

## SITHFAB009A Provide Responsible Service of Alcohol Study Program\*

The unit of competency SITHFAB009A Provide Responsible Service of Alcohol is a nationally accredited unit of competency and is part of the SIT07 Tourism Hospitality and Events Training Package under the requirements of the Australian Quality Training Framework (AQTF).

### What will I learn?

#### The unit of competency will teach you to:

- Identify customers to whom service should be refused
- Prepare and serve alcoholic beverages responsibly
- Assist customers to drink within appropriate limits
- Assist alcohol affected customers.

This Provide Responsible Service of Alcohol training program was developed under the direction of the Office of Liquor, Gaming and Racing Regulation and meets the Division's requirements in relation to training in the provision of responsible service of alcohol, while still meeting the requirements for national accreditation. Responsible service of alcohol training is required for all staff serving alcoholic beverages.

### What will I be assessed on?

#### You will be assessed on the following knowledge and skills in this unit:

- Your ability to apply the requirements of responsible service of alcohol legislation to beverage service situations
- Your understanding of the consequences of non compliance in relation to the legislation on the business and individual staff members
- Your ability to apply the knowledge of responsible service of alcohol and harm minimisation to beverage service situations.

### Common hospitality occupations

#### Some common occupations for workers in the hospitality industry who may serve alcoholic beverages are:

- Bus Person/Bussy
- Cellar Hand
- Food and Beverage/Bar/Bottleshop/Cocktail Bar Attendant
- Host/Hostess
- Sommelier (wine steward)
- Room Service Staff
- Glass Collectors

The information provided in the course will help you understand the role of your employers in complying with the legislation, and your role and responsibilities when serving drinks containing alcohol to patrons.

**Please note:** New South Wales, Tasmania and Victoria have specific training requirements and therefore require you to undertake training approved by the relevant state regulatory body.

Northern Territory and Western Australia accept this certificate as the minimum requirement to meeting the responsible service of alcohol in their states.

\*Information provided is correct at time of printing and subject to change without prior notice.

### Want more information?

Contact etrainu.

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