



SITHFAB009A - Provide responsible service of alcohol – OLGR Approved

The unit of competency **SITHFAB009A Provide responsible service of alcohol** is a nationally accredited unit of competency and is part of the **Hospitality Training Package SIT07** under the requirements of the **Australian Quality Training Framework (AQTF)**.

The unit of competency will teach you to:

- Identify customers to whom service should be refused.
- Prepare and serve alcoholic beverages responsibly.
- Assist customers to drink within appropriate limits.
- Assist alcohol affected customers.

This **Provide Responsible Service of Alcohol** training program was developed under the direction of the **Office of Liquor, Gaming and Racing** and meets the Division's requirements in relation to training in the provision of responsible service of alcohol while still meeting the requirements for national accreditation. Responsible service of alcohol training is required for all staff serving alcoholic beverages.

You will be assessed on the following knowledge and skills in this unit:

- Your ability to apply the requirements of responsible service of alcohol legislation to beverage service situations.
- Your understanding of the consequences of non compliance in relation to the legislation on the business and individual staff members.
- Your ability to apply the knowledge of responsible service of alcohol & harm minimization to beverage service situations.

Some common occupations for workers in the hospitality industry who may serve alcoholic beverages are:

- Bus Person/Bussy.
- Cellar Hand.
- Food and Beverage / Bar / Bottleshop / Cocktail Bar Attendant.
- Host / Hostess.
- Sommelier (wine steward).
- Room Service Staff.
- Glass Collectors.

The information provided in the course will help you understand the role of your employers in complying with the legislation and your role and responsibilities when serving drinks containing alcohol to patrons.

Please note that this course is applicable to participants in all states with the following exceptions. New South Wales and Tasmania have specific training requirements; people from these states need to undertake the training approved by their relevant State regulatory body. People working with packaged liquor and intending licensees in Victoria need to do the Victorian Liquor Licensing Certificate.

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